

Sage CRM SalesLogix Compatibility Checklist

Hardware and software requirements for SalesLogix v5.2, v6.0, v6.1, v6.2, and v7.

The hardware requirements for Sage CRM SalesLogix are to be used as a guideline only. Hardware requirements depend on the number of users, activity, size of database, number of records, Operating System, and RDBMS.

The software requirements show all qualified and supported software for use with Sage CRM SalesLogix.

Recommendations are in **BOLD**

✓ indicates **Qualified**

██████████ indicates **not applicable**

Table of Contents

Windows Clients	Web Host Server
Administrative Workstation	Web Reporting Server
Host Database Server	Web Clients
Remote Office Server	Wireless
Sage CRM SalesLogix Server	Qualified Regional Settings
Synchronization Server	

Sage CRM SalesLogix Windows Client Requirements	v5.2	v6.1	v6.2	v7
Hardware				
Minimum memory required / Recommended memory (in MB)	64 / 192+	96 / 192+	96 / 256+	256 / 512+
Minimum processor required / Recommended processor (in MHz)	300 / 800+	300 / 800+	300 / 800+	800 / 1GHz+
Free disk space for application files (in MB)	100+	150+	150+	200+
Remote Client requires 56K modem for synchronization; DSL, Broadband, or network connection recommended	✓	✓	✓	✓
Remote Client requires minimum additional 250+ MB free disk space for database and sync files <i>(depends on subscription rules and account ownership which increase size of database)</i>	✓	✓	✓	✓
Operating System	v5.2	v6.1	v6.2	v7
Microsoft Windows XP Professional SP2		✓	✓	✓
Microsoft Windows XP Professional SP1	SP5	✓	✓	
Microsoft Windows 2000 Professional (SP4 Required)	✓	✓	✓	✓

Microsoft Windows NT 4.0 Professional (SP6 Required)	✓	✓		
Microsoft Windows 98SE	✓			
Microsoft Windows ME, Microsoft Windows XP Home <i>Not qualified as these are intended for home, not corporate use.</i>				
MDAC 2.6 (included)	✓	✓		
MDAC 2.8			✓	✓
Microsoft .NET Framework v2.0				✓
Citrix MetaFrame 1.8		✓	✓	
Citrix Presentation Server 4.0			✓	✓
Citrix MetaFrame XP		✓	✓	✓
Local Database (for Remote Client only)	v5.2	v6.1	v6.2	v7
MSDE 2000 (SP3 or greater, SP4 included)	✓	✓	✓	✓
Microsoft SQL Server 2000 Personal Edition <i>SP3 or greater required</i>	✓	✓	✓	✓
Microsoft SQL Server 2000 <i>SP3 or greater required</i>	✓	✓	✓	✓
Microsoft SQL Server 7.0 <i>SP3 or greater required</i>	✓	✓		
Microsoft SQL Server 6.5	✓			
Interbase 5.6	✓			
Word Processor (for Mail Merge features)	v5.2	v6.1	v6.2	v7
Microsoft Word 2003		SP2	✓	✓
Microsoft Word XP	SP5	✓	✓	✓
Microsoft Word 2000 (SR1-a or greater)	✓	✓	✓	✓
Microsoft Word 97 (not recommended)	✓			
Sage CRM SalesLogix Word Processor	✓			
Email	v5.2	v6.1	v6.2	v7
Microsoft Outlook 2003 <i>Workgroup or Corporate mode, not Internet-only mode Word is not recommended as e-mail editor with Outlook</i>		SP2	✓	✓
Microsoft Outlook XP <i>Workgroup or Corporate mode, not Internet-only mode</i>	SP5	✓	✓	✓
Microsoft Outlook 2000 <i>(SR-1a or higher required) Workgroup or Corporate mode, not Internet-only mode Word is not recommended as e-mail editor with Outlook</i>	✓	✓	✓	✓

Microsoft Outlook 98 (Not recommended)	✓			
Microsoft Outlook 97 (Not recommended)	✓			
Sage CRM SalesLogix Mail Client (included) <i>Sage CRM SalesLogix Mail Client supports Internet mail, Lotus Notes R5 in "Office Mode", and GroupWise 5.5 and 6.0</i>	✓	✓	✓	✓
Reporting	v5.2	v6.1	v6.2	v7
Crystal Reports Professional	8.0	8.5	8.5	XI R2
Sage CRM SalesLogix Report Writer	✓			
IQ Report Writer <i>(Only supported for qualified customers on v5.2)</i>	✓			
Fax	v5.2	v6.1	v6.2	v7
Microsoft Fax Service			✓	✓
WinFax 8.02, 8.03, 9.0, and 9.0.2 with local modem	✓			
WinFax Server 5.0	✓			
Browser	v5.2	v6.1	v6.2	v7
Microsoft Internet Explorer 6.0	SP5	✓	✓	✓
Microsoft Internet Explorer 5.5	✓	✓	✓	
Microsoft Internet Explorer 5.01	✓			
Sync to Personal Information Managers using Intellisync for SalesLogix (included)	v5.2	v6.1	v6.2	v7
Microsoft Outlook 2000 <i>(SR-1a or higher required)</i>	✓	✓	✓	✓
Microsoft Outlook XP	SP5	✓	✓	✓
Microsoft Outlook 2003 <i>(SR-1a or higher required)</i>		SP2	✓	✓
Lotus Notes R5 in "Office Mode"	✓	✓	✓	✓
Lotus Notes 4.6 in "Office Mode"	✓	✓	✓	✓
Novell GroupWise 5.5 <i>(Export from Sage CRM SalesLogix to GroupWise Only)</i>	✓	✓	✓	✓
Sync to Handheld Devices	v5.2	v6.1	v6.2	v7
Once you have synchronized from Sage CRM SalesLogix to any of the PIMs above, you can now sync to any device supported by those PIMs including Palm OS, RIM Blackberry, Pocket PC, and other compatible devices. For example, you can synchronize between Sage CRM SalesLogix and Outlook and between Outlook and Palm (SLX <--> Outlook <--> Palm). Contact your PIM or device manufacturer for the appropriate sync software.				
Using Intellisync for Sage CRM SalesLogix and the retail version of Puma Intellisync (not included), you may synchronize directly to the following devices:	✓	✓	✓	✓
• Palm Powered Handheld Synchronization				

• Pocket PC Synchronization				
Sage CRM SalesLogix Administrative Workstation Requirements				
Hardware	v5.2	v6.1	v6.2	v7
Minimum memory required / Recommended memory (in MB)	128 / 192+	128 / 256+	128 / 256+	256 / 512+
Recommended memory for Architect Customization and Development (in MB)	192+	256+	384+	1GB+
Minimum processor required / Recommended processor (in MHz)	300 / 800+	300 / 800+	300 / 800+	800 / 1GHz+
Free disk space for application files (in MB)	250+	500+	500+	500+
Operating System	v5.2	v6.1	v6.2	v7
Microsoft Windows XP Professional (SP2 Recommended)	✓	✓	✓	SP2
Microsoft Windows 2000 Professional (SP3 or greater REQUIRED)	✓	✓	✓	SP4
Microsoft Windows NT 4.0 Professional (SP6a REQUIRED)	✓	✓		
MDAC 2.6 (included)	✓	✓		
MDAC 2.8 (included)			✓	✓
Word Processor (for Mail Merge template management)	v5.2	v6.1	v6.2	v7
Microsoft Word 2003		SP2	✓	✓
Microsoft Word XP	SP5	✓	✓	✓
Microsoft Word 2000 (SR-1a or higher required)	✓	✓	✓	✓
Reporting	v5.2	v6.1	v6.2	v7
Crystal Reports Professional	8.0	8.5	8.5	XI R2
Browser	v5.2	v6.1	v6.2	v7
Microsoft Internet Explorer 6.01	SP5	✓	✓	✓
Microsoft Internet Explorer 5.5	✓	✓	✓	
Microsoft Internet Explorer 5.01	✓			
Sage CRM SalesLogix Host Database Server Requirements				
Hardware	v5.2	v6.1	v6.2	v7
Minimum memory required / Recommended memory (in MB)	192 / 512+	256 / 512+	256 / 512+	256 / 1GB+
Minimum processor required / Recommended processor (in MHz)	350 / 800+	450 / 800+	450 / 800+	800 / 1.5G+
Free disk space for application files (in MB)	2000+	2000+	2000+	2000+
Dedicated high-speed network connection to the Sage CRM SalesLogix Server if installed on separate machine	n/a	✓	✓	✓

Operating System	v5.2	v6.1	v6.2	v7
Microsoft Windows 2000 Server (Service Pack 3 or higher required)	✓	✓	✓	SP4
Microsoft Windows 2000 Advanced Server (Service Pack 3 or higher required)	✓	✓	✓	✓
Microsoft Windows 2003 Server		SP2	✓	✓
Microsoft Windows NT 4.0 Server (Service Pack 6a required)	✓	✓		
MDAC 2.6 (included)	✓	✓		
MDAC 2.8 (included)			✓	✓
Relational Database Management System (RDBMS)	v5.2	v6.1	v6.2	v7
Microsoft SQL Server 2005 (Service Pack 1 required)			With SLX 6.2.3	✓
Microsoft SQL Server 2000 (Service Pack 1 or higher required)	✓	✓	✓	✓
Microsoft SQL Server 7.0 (Service Pack 3 or higher required)	✓	✓	✓	
Microsoft SQL Server 6.5	✓			
Interbase 5.6	✓			
Oracle 10g R2			10.1.0.2 With SLX 6.2.3	10.1.0.4
Oracle 9i R2 (with ISO 8859-1 character set)		✓	9.2.0.4	9.2.0.6
Oracle 8i (8.1.7.4) (with ISO 8859-1 character set)	✓	✓	With SLX 6.2.2 and lower	
Oracle 7 (with ISO 8859-1 character set)	✓			
Compatible E-Mail Servers	v5.2	v6.1	v6.2	v7
Please note: We do not qualify specific versions of e-mail servers as no Sage CRM SalesLogix functionality requires specific versions for compatibility.				
In general, current Internet-compatible e-mail servers will function with Sage CRM SalesLogix.				
Microsoft Exchange Server	✓	✓	✓	✓
Lotus Notes in "Office Mode"	✓	✓	✓	✓
GroupWise	✓	✓	✓	✓
POP3/SMTP	✓	✓	✓	✓
IMAP/SMTP	✓	✓	✓	✓
Sage CRM SalesLogix Server (Application Server) Requirements				

<i>(May reside on same hardware as Synchronization Server depending on size of database and number of remotes)</i>				
Hardware	v5.2	v6.1	v6.2	v7
Minimum memory required / Recommended memory (in MB)	n/a	256 / 512+	256 / 512+	256 / 1GB+
Minimum processor required / Recommended processor (in MHz)	n/a	450 / 800+	450 / 800+	450 / 1.5G+
Free disk space for application files (in MB)	n/a	2000+	2000+	2000+
Operating System	v5.2	v6.1	v6.2	v7
Microsoft Windows 2000 Server and Advanced Server <i>(Service Pack 3 or higher required)</i>	n/a	✓	✓	SP4
Microsoft Windows 2003 Server (SP1 or R2)	n/a	✓	✓	✓
Microsoft Windows NT 4.0 Server <i>(Service Pack 6a required)</i>	n/a	✓		
MDAC 2.6 (included)	n/a	✓		
MDAC 2.8 (included)	n/a		✓	✓
Sage CRM SalesLogix Synchronization Server Requirements				
Hardware	v5.2	v6.0	v6.1	v6.2
Minimum memory required / Recommended memory (in MB)	256 / 512+	256 / 512+	256 / 512+	256 / 512+
Minimum processor required / Recommended processor (in MHz)	450 / 800+	450 / 800+	450 / 800+	450 / 800+
Free disk space for application files (in MB)	2000+	2000+	2000+	2000+
Dedicated high-speed network connection to the Sage CRM SalesLogix Server if installed on separate machine	n/a	✓	✓	✓
Operating System	v5.2	v6.1	v6.2	v7
Microsoft Windows 2000 Server <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Microsoft Windows 2000 Advanced Server <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Microsoft Windows 2003 Server		SP2	✓	✓
Microsoft Windows NT 4.0 Server <i>(Service Pack 6a required)</i>	✓	✓		
MDAC 2.6 (included)	✓	✓		
MDAC 2.8 (included)			✓	✓
Sage CRM SalesLogix Remote Office Server Requirements				
Hardware	v5.2	v6.1	v6.2	v7
Minimum memory required / Recommended memory (in MB)	192 / 512+	256 / 512+	256 / 512+	256 / 1GB+
Minimum processor required / Recommended processor (in MHz)	350 / 800+	450 / 800+	450 / 800+	450 / 1.5G+

Free disk space for application files (in MB)	2000+	2000+	2000+	2000+
Dedicated high-speed network connection to the Sage CRM SalesLogix Server if installed on separate machine	n/a	✓	✓	✓
Operating System	v5.2	v6.1	v6.2	v7
Microsoft Windows 2000 Server (<i>Service Pack 3 or higher required</i>)	✓	✓	✓	✓
Microsoft Windows 2000 Advanced Server (<i>Service Pack 3 or higher required</i>)	✓	✓	✓	✓
Microsoft Windows 2003 Server		SP2	✓	✓
Microsoft Windows NT 4.0 Server (<i>Service Pack 6a required</i>)	✓	✓		
MDAC 2.6 (included)	✓	✓		
MDAC 2.8 (included)			✓	✓
Relational Database Management System (RDBMS)	v5.2	v6.1	v6.2	v7
Microsoft SQL Server 2005 (<i>Service Pack 1 required</i>)			✓	✓
Microsoft SQL Server 2000 (<i>Service Pack 1 or higher required</i>)	✓	✓	✓	✓
Microsoft SQL Server 7.0 (<i>Service Pack 3 or higher required</i>)	✓	✓	✓	
Microsoft SQL Server 6.5	✓			
Interbase 5.6	✓			
Sage CRM SalesLogix Web Host Server Requirements	v5.2	v6.1	v6.2	v7
Hardware	v5.2	v6.1	v6.2	v7
Minimum memory required / Recommended memory (in MB)	192 / 512+	192 / 512+	192 / 512+	256 / 1GB+
Minimum processor required / Recommended processor (in MHz)	350 / 800+	450 / 800+	450 / 800+	450 / 1.5G+
Free disk space for application files and Web pages (in MB)	250+	250+	250+	350+
Operating System	v5.2	v6.1	v6.2	v7
Microsoft Windows 2000 Server or Advanced Server with IIS 5.0 (<i>Service Pack 3 or higher required</i>)	✓	✓	✓	✓
Microsoft Windows 2003 Server with IIS 6.0		SP2	✓	✓
Microsoft Windows NT 4.0 Server with IIS 4.0 (<i>Service Pack 6a required</i>)	✓	✓		
MDAC 2.6 (included)	✓	✓		
MDAC 2.8 (included)			✓	✓
Microsoft .NET Framework 2.0			✓	✓
Microsoft Windows 2000 or XP Professional with IIS or Personal Web Server				
Microsoft Windows NT 4.0 Workstation with Personal Web Server				
Sage CRM SalesLogix Web Reporting Server Requirements				

Hardware	v5.2	v6.1	v6.2	v7
Minimum memory required / Recommended memory (in MB)	192 / 512+	192 / 512+	192 / 512+	256 / 1GB+
Minimum processor required / Recommended processor (in MHz)	350 / 800+	450 / 800+	450 / 800+	450 / 1.5G+
Free disk space for application files and Web pages (in MB)	250+	250+	250+	350+
Operating System	v5.2	v6.1	v6.2	v7
Microsoft Windows 2000 Server with IIS 5.0 (<i>Service Pack 3 or higher required</i>)	✓	✓	✓	✓
Microsoft Windows 2000 Advanced Server with IIS 5.0 (<i>Service Pack 3 or higher required</i>)	✓	✓	✓	✓
Microsoft Windows 2003 Server with IIS 6.0				✓
Microsoft Windows NT 4.0 Server with IIS 4.0 (<i>Service Pack 6a required</i>)	✓	✓		
MDAC 2.6 (included)	✓	✓		
MDAC 2.8 (included)			✓	✓
Reporting	v5.2	v6.1	v6.2	v7
Crystal Reports Server XI R2 Standard				✓
Crystal Enterprise 8 Standard (<i>5 concurrent client access licenses included</i>)		✓	✓	
Sage CRM SalesLogix Web Client Requirements	v5.2	v6.1	v6.2	v7
Browser	v5.2	v6.1	v6.2	v7
Microsoft Internet Explorer 6.0	SP5	✓	✓	✓
Microsoft Internet Explorer 5.5	✓	✓	✓	✓
Microsoft Internet Explorer 5.01	✓			
Internet Connection	v5.2	v6.1	v6.2	v7
Requires 56K modem Internet connection DSL, Broadband, or network connection recommended	✓	✓	✓	✓
Word Processor (for Mail Merge features)	v5.2	v6.1	v6.2	v7
Microsoft Word 2003		SP2	✓	✓
Microsoft Word XP	SP5	✓	✓	✓
Microsoft Word 2000 (<i>SR-1a or higher required</i>)	✓	✓	✓	✓
E-Mail (for Outlook integration features)	v5.2	v6.1	v6.2	v7
Microsoft Outlook 2003 <i>Workgroup or Corporate mode, not Internet-only mode</i>		SP2	✓	✓
Microsoft Outlook XP <i>Workgroup or Corporate mode, not Internet-only mode</i>	SP5	✓	✓	✓
Microsoft Outlook 2000	✓	✓	✓	✓

Workgroup or Corporate mode, not Internet-only mode							
Sage CRM SalesLogix Wireless Requirements							
Qualified Web Phones and Service Providers			v5.2	v6.1	v6.2		
Sage CRM SalesLogix for Web Phones includes HDML and WML templates for US and international customers. The templates have been qualified with the Openwave browser and platform. Openwave-compatible phones are listed at: http://upmkt.openwave.com/dev_phones/phones.cfm Openwave-compatible carriers are listed at: http://upmkt.openwave.com/dev_carriers/carriers.cfm		✓	✓	✓	✓		
NOTE: Additional carriers and phones may be compatible and may be qualified in the future.							
Sage CRM SalesLogix Qualified Regional Settings and Languages							
<i>Language Packs are downloadable from SupportOnline or available from regional Business Partners. Specific version requirements are included in the Language Packs.</i>							
Language Translation	Regional Settings						
	English (U.S.)	English (U.K.)	English (Australia)	French (France)	German (Germany)	Spanish (Spain)	Italian (Italy)
English	✓	✓	✓	✓	✓	✓	✓
French				v5.2, v6.1.1a+			
German					v5.2, v6.1.1a+		
Spanish						v5.2, v6.1.1a+	
Italian							v5.2,
Note: This list offers general guidelines about qualified environments. A "qualified" environment is one in which Sage CRM SalesLogix has been tested. Applications or environments not listed are not considered to be qualified and results may vary							
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